

TAMUKA COACHES (PTY) LTD

TERMS AND CONDITIONS

1. EXCLUSION OF LIABILITY

All persons entering a TAMUKA COACHES vehicle and/or property owned by TAMUKA COACHES or under its control do so entirely AT THEIR OWN RISK.

TAMUKA COACHES is not liable for any loss or damages (including consequential or special damages or loss of profits), loss of life, bodily injury or damage to or loss of property.

2. TICKET

The ticket is proof of the agreement of transport between TAMUKA COACHES, the purchaser of the ticket and the passenger, and the accompanying terms and conditions are the entire agreement between the passenger and TAMUKA COACHES.

A ticket is valid for the use only by the passenger to whom it is issued and for the route, date and time shown thereon. The passenger will be required to produce their unique ticket reference number and appropriate identification to check in. Please note the additional requirements for minor children further on. We use Pick n Pay, Busbud, Blublu, JustGo, Tamuka Website and Tamuka Mobile Application for booking of tickets.

TICKET CANCELLATIONS AND CHANGES

No Refund is done on any cancellations, a travelling date can only be re-scheduled provided it's communicated 24 Hours or more before travelling times booked for.

Whilst TAMUKA COACHES will make all reasonable effort to keep to its scheduled timetables, TAMUKA COACHES does not guarantee any arrival or departure times, and it does not accept any liability

for any loss or damage incurred by any passenger, or inconvenience experienced by any person, due to a delay or cancellation of any service for whatsoever reason.

Passengers must be at the departure point 1 hour prior to the scheduled departure time for cross-border departures.

If one couldn't catch the bus on the day of departure, Note that the ticket is rendered Invalid

4. CHILDREN

Children under 12 years will not be allowed to travel alone and must be accompanied by a parent or guardian older than 18 years.

Children between 12 and 18 years will be allowed to travel alone, provided that a prescribed TAMUKA COACHES indemnity form was completed by the legal guardian or parent in respect of each unaccompanied child. Please enquire with the consultant or agent upon purchase of the ticket.

5. LUGGAGE

Luggage is 20kg free and TAMUKA COACHES reserves the right to charge an additional rate of R10.00/kg from Johannesburg/Pretoria and R15.00/kg from Bellville for luggage exceeding the above mentioned weight. In instances where such scales are not available or not functioning, then a luggage price list approved by TAMUKA COACHES will be used as a substitute.

6. GENERAL

Smoking and the use of alcohol or drugs on any TAMUKA COACHES vehicle are prohibited and forbidden by law and shall not be allowed on TAMUKA COACHES' vehicles. TAMUKA COACHES reserves the right not to transport any passenger who enters any TAMUKA COACHES vehicle whilst intoxicated and will forfeit the respective ticket without recourse

Fares are subject to change without prior notice from TAMUKA COACHES. Quotes are valid only at the time the quotation is provided, unless expressly indicated otherwise.

With the exception of trained guide dogs accompanying blind passengers, no pets will be allowed on TAMUKA COACHES' vehicles.

Expectant mothers: No passengers are allowed beyond 30 weeks of pregnancy. All passengers within 30 weeks of pregnancy must provide a medical certificate confirming their fitness to travel.

Passengers with special needs, including passengers with medical conditions and disabilities, are required to inform TAMUKA COACHES before they travel with TAMUKA COACHES.

Passengers requiring a wheelchair are advised to inform the consultant or agent upon booking of the ticket of such need.

The terms and conditions set out herein shall be severable of each other and the invalidity of any part of these terms and conditions shall not affect the validity of any other part.

For a full record of our Terms and Conditions send a WhatsApp message to our WhatsApp Call Centre number +27 81 505 1990